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LIMITED WARRANTY DETAILS

PROJECT INFORMATION: Insert customer information Insert project information

Paragon Architectural Products, LLC. (SELLER) and/or (COMPANY) warrants to the original consumer purchaser only that it will, at its exclusive option, repair or replace any glass or polycarbonate laminate products found by it to be defective via delamination while under normal use and maintenance for a (3) three-year period from date of shipment to purchaser.

Additionally, SELLER warrants to the original consumer purchaser only that it will, at its exclusive option, repair or replace any glass or polycarbonate Liquid Crystal Privacy Glass laminate product found by it to be defective via electrical failure causing the laminate to become inoperable as a result of a manufacturing defect for a (1) one year period from date of shipment to purchaser.

This limited warranty DOES NOT COVER the following:

- 1. Defects or damage arising from shipping, improper installation, alterations, accidents, abuse, misuse, lack of proper maintenance and use of other than genuine Paragon Architectural Products, LLC. replacement parts and components, in all cases whether caused by a contractor, service company, the owner or any other person or entity.
- 2. IN NO EVENT WILL PARAGON ARCHITECTURAL PRODUCTS, LLC. BE LIABLE FOR THE COST OF REPAIR OR REPLACEMENT OF ANY INSTALLATION MATERIALS, INCLUDING BUT NOT LIMITED TO, TILES, SHEETROCK, FRAMING, ETC.
- 3. Postage or shipping costs for returning products for repairs or replacement under this limited warranty and labor or other costs incurred in connection with product removal or installation under this limited warranty.
- 4. ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED, OR THE EXTENSION BEYOND THE DURATION OF THIS LIMITED WARRANTY OF ANY IMPLIED LIMITED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY OR FITNESS FOR AN INTENDED PURPOSE. Some jurisdictions do not allow limitations on how long an implied limited warranty lasts, or the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you.
- 5. Responsibility for compliance with local code requirement. (Since code requirements vary greatly, distributors, dealers, installation contractors and users of glazing products should determine whether there are any code restrictions on the installation or use of a specific product.) Responsibility for glazing system design and engineering is by party other than Paragon Architectural products. Materials are sold as "Supply Only".

Paragon makes no other warranty, either expressed or implied, regarding the product, merchantability, or fitness for a particular purpose. No employee, representative, or distributor is authorized to modify this warranty.

Any inquiries on these warranties or defective items should be directed to Paragon Architectural Products, LLC, 10239 E. Shangrila Rd., Scottsdale, AZ 85260, ph # 480-767-8265.

paragon architectural products, llc

GLASS CLEANING INSTRUCTIONS

Paragon laminates are constructed with either standard "float" or "low iron" glass layers exposed to either surface. These laminates may utilize "annealed" or "tempered" glass in their composition.

The following guidelines apply to any laminated glass panel as described above:

** The glass should be cleaned with a soft, clean, grit free cloth and a mild, non-abrasive, non-alkaline cleaning solution. Small circular motions tend to be more effective than wide sweeping streaks.

** The glass should be wiped down again, immediately with a clean damp cloth and excess water should be removed from glass surfaces with a squeegee.

** The glass 'edges' should always be free from excess moisture. Pooled liquids should never be allowed to settle in these areas due to risk of non- warranted delamination.

For routine cleaning, use a conventional window washing solution or mild soap and water. Uniformly spray or apply the cleaning solution with a soft grit free cloth sponge or pad and wipe clean thoroughly. The glass surface should then be wiped dry with a clean grit free cloth or squeegeed dry.

Care should be taken to ensure that metal does not come in contact with the glass surface and that no abrasive particles are trapped between the glass and cleansing materials. Since razor blades, putty knives and metal parts of glazing tools can scratch glass surfaces, extreme care should be taken with their use.



